

**NOTICE OF APPEAL FROM THE PRIMARY EXAMINER TO
THE BOARD OF PATENT APPEALS AND INTERFERENCES (Large Entity)**Docket No.
RSW920000026US1

In Re Application Of: C. Anderson et al.

Application No.	Filing Date	Examiner	Customer No.	Group Art Unit	Confirmation No.
09/592,387	June 12, 2000	T. Chuong	46270	2179	5014

Invention: USER ASSISTANCE SYSTEM

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CENTRAL FAX CENTER****MAY 16 2005****COMMISSIONER FOR PATENTS:**

Applicant(s) hereby appeal(s) to the Board of Patent Appeals and Interferences from the decision of the Primary Examiner dated November 16, 2004 finally rejecting Claim(s) 1, 2, 4-12, and 14-20

The fee for this Notice of Appeal is: \$500.00

- ☐ A check in the amount of the fee is enclosed.
- ☒ The Director has already been authorized to charge fees in this application to a Deposit Account.
- ☒ The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 09-0461
- ☐ Payment by credit card. Form PTO-2038 is attached.
- WARNING:** Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

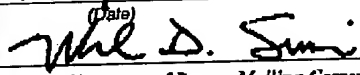

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Dated: MAY 16, 2005


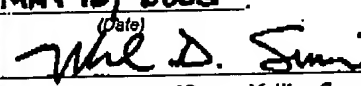
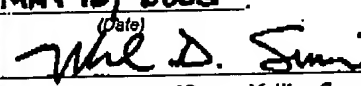
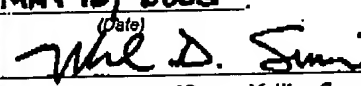
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P13LAPGE/REV08

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CC:			<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2" style="text-align: center; padding: 2px;">CERTIFICATE OF FACSIMILE TRANSMISSION</td> </tr> <tr> <td colspan="2" style="padding: 5px;"> I hereby certify that this correspondence, along with any paper indicated as being enclosed, are being facsimile transmitted to Art Unit 2179 to (703) 872-9306 on MAY 16, 2005 <small>(Date)</small> </td> </tr> <tr> <td colspan="2" style="padding: 5px;">  Signature of Person Mailing Correspondence </td> </tr> <tr> <td colspan="2" style="padding: 5px;"> MARK D. SIMPSON Typed or Printed Name of Person Mailing Correspondence </td> </tr> </table>				CERTIFICATE OF FACSIMILE TRANSMISSION		I hereby certify that this correspondence, along with any paper indicated as being enclosed, are being facsimile transmitted to Art Unit 2179 to (703) 872-9306 on MAY 16, 2005 <small>(Date)</small>		 Signature of Person Mailing Correspondence		MARK D. SIMPSON Typed or Printed Name of Person Mailing Correspondence	
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